

**FREQUENTLY ASKED QUESTIONS  
(FAQ)  
INTERNATIONAL STUDENTS RETURNING TO HIGHER EDUCATION  
INSTITUTION CAMPUSES IN VIEW OF THE CURRENT COVID-19  
SITUATION**

**A. SAFETY DIRECTIVE**

**Managing COVID-19 Operations Rooms**

**1) What are the responsibilities of HEI COVID-19 Operations Rooms after students return to campuses?**

HEI Operations Rooms are required to immediately report to MOHE via the MOHE COVID-19 Operations Room Hotline should there be any new occurrence of COVID-19 cases at the campuses.

In addition, a quarantine adherence monitoring report for students who undergo quarantine must be submitted to the MOHE COVID-19 Operations Room **before 5pm** on a daily basis.

**B. MANAGING STUDENTS**

**Pre-Departure to Malaysia**

**2) Which categories of international students are allowed entry into Malaysia?**

These are the categories of international students who are allowed entry into Malaysia:

- i. Existing students whose Student Passes are **STILL VALID** and are currently outside Malaysia; and
- ii. Existing students whose Student Passes **HAVE EXPIRED DURING MCO (from 1 February 2020)** and are currently outside Malaysia.

However, the entry for **New Students** will be postponed until further notice.

**3) What are international students required to do before departing to Malaysia?**

- i) Submit an entry application via Education Malaysia Global Services (EMGS) system at [www.educationmalaysia.gov.my](http://www.educationmalaysia.gov.my)
- ii) Obtain an Entry Approval Letter approved by the Director General of Immigration (DGI);
- iii) Download, complete and sign a Letter of Undertaking and Indemnity (LoU) for submission to obtain a Travel Notice from government appointed Embassies / Higher Commissions / Consulates outside Malaysia;
- iv) Present the Travel Notice to Airline Ground Crew upon check-in;
- v) Download the *MySejahtera* application and complete all required information; and
- vi) Bring sufficient *Ringgit*, the Malaysian currency, or widely accepted financial resources to cover the costs of COVID-19 screening tests and the mandatory quarantine at quarantine stations for 14 days.

**4) What information is required for the entry application?**

Students are required to furnish the following information:

- a. Full Name;
- b. Nationality / Citizenship;
- c. Passport Number;
- d. Higher Education Institution (currently registered at);

- e. Details of programme / courses;
- f. Reachable Phone Number;
- g. E-mail address;
- h. Current Location (country);
- i. Departure/Arrival Date (KUL) and Flight Information;
- j. Consent Form agreeing to bear all costs, including but not limited to treatment-related cost in the event of being diagnosed COVID-19 positive; and
- k. Any other additional information as requested from time to time.

**5) Are students allowed to apply for an entry approval into Malaysia directly to Immigration Department of Malaysia (IDM)?**

**NO.** All applications to enter Malaysia needs to be verified by MOHE via EMGS.

**6) Are students required to undergo a COVID-19 Screening Test in their home countries before departure to Malaysia?**

It is not mandatory for students to undergo a COVID-19 Screening Test in their home countries before departure to Malaysia. However, students will have to research and adhere to the requirements set by respective airline companies.

**Upon Arrival In Malaysia**

**7) When will students undergo the COVID-19 Screening Test?**

Students are required to undergo a COVID-19 Screening Test, specifically known as a PCR test at the Ministry of Health (MOH) Screening Counter at the International Entry Checkpoints upon arrival at the International Airports, respectively. Students will only be allowed to proceed to the Immigration Checkpoint Counter when they have undergone the COVID-19 Screening Test and proven asymptomatic.

**8) Are costs associated to COVID-19 screening test covered by the Government?**

**NO. Students** will have to bear all financial implications incurred, from the start of the entry procedure into Malaysia until the end of the mandatory self-quarantine period, including but not limited to COVID-19 screening test.

**9) Are students who return to Malaysia required to undergo self-quarantine for a duration of 14 days before going back to the campus?**

**YES.** All students who return to Malaysia are required to undergo self-quarantine at designated Quarantine Stations for a duration of 14 days.

**10) Are students allowed to enter Malaysia without signing an LoU?**

**NO.** Only students who have signed the LoU will be allowed to enter Malaysia.

**11) Are students allowed to select their preferred Quarantine Stations?**

**NO.** Quarantine Stations will be designated by NADMA.

**Adherence To The Self-Quarantine Directive**

**12) What is the responsibility of HEIs throughout the students' quarantine period?**

HEIs are required to ensure adherence to the following:

- i. HEIs need to identify and track which Quarantine Stations their students are designated at throughout the 14-day quarantine period via EMGS; and

- ii. HEIs need to plan logistic endeavours with extra caution to ensure that the students' journey from the Quarantine Stations back to respective campuses run smoothly and orderly;

**13) Is the quarantine cost covered by the Government?**

**NO.** Students will have to bear all financial implications incurred, including, but not limited to quarantine costs, from the start of the entry procedure into Malaysia until the end of the mandatory self-quarantine period.

**14) How much would students be expected to pay?**

- i. These are the charges incurred for **COVID-19 screening tests** at the international entry point and MOH facilities:

<b>COVID-19 SCREENING TESTS</b>	<b>FEE (NON-MALAYSIANS)</b>
PCR	<b>RM 250</b>
RTK Antigen	RM 120
PTK Antibodi	<b>RM 60</b>

- ii. This is the **Quarantine Cost**:

<b>COVID-19 SCREENING TESTS</b>	<b>FEE (MALAYSIANS/ NON-MALAYSIANS)</b>
Quarantine Cost at the Quarantine Station for a duration of 14 days	Maximum Rate: RM150/day <b>(Total: RM 2,100)</b>

However, all changes to this Government policy will be notified from time to time.

- 15) How and when will the payment for COVID-19 Screening Tests be collected?**

The payment for the COVID-19 Screening Test (PCR) and the 2nd Screening Test on the 13th day of quarantine will be collected at the International Entry Checkpoint and the Quarantine Stations, respectively.

- 16) How and when will the payment of the Quarantine Cost be collected?**

The full payment of the Quarantine Cost will be collected on the first day upon registration at the designated Quarantine Station.

- 17) Are students allowed to proceed back to campuses by themselves at the end of the quarantine period?**

**NO.** Students are **not allowed** to proceed back to campuses by themselves without the knowledge and company of representative(s) of their HEIs.

**Students Transiting to Sabah and Sarawak**

- 18) Are students transiting to Sabah and Sarawak required to undergo a COVID-19 Screening Test at the International Entry Checkpoint at KLIA / KLIA2?**

**YES.** Students transiting at KLIA / KLIA2 who will board a flight to Sabah or Sarawak are required to undergo a COVID-19 Screening Test at the International Entry Checkpoint at KLIA/KLIA2.

- 19) Are students transiting to East Malaysia allowed to undergo quarantine at Quarantine Stations when they arrive in Sabah or Sarawak? Or are they required to undergo quarantine at Quarantine Stations in Peninsula Malaysia?**

If the total duration from the time of arrival at KLIA / KLIA2 to the departure time of connecting flight to Sabah or Sarawak is **less than 24 hours**, students will be allowed to board the connecting flight and undergo the mandatory quarantine at Quarantine Stations located in Sabah and Sarawak.

However, should the total duration from the time of arrival at KLIA / KLIA2 to the departure time of connecting flight to Sabah or Sarawak **exceeds 24 hours**, students are required to undergo the mandatory quarantine at Quarantine Stations designated by NADMA in Peninsula Malaysia (Kuala Lumpur / Selangor / Negeri Sembilan) for 14 days before they are allowed to board a flight to Sabah or Sarawak.

**MINISTRY OF HIGHER EDUCATION**  
**TARIKH KEMASKINI: UPDATE UNTIL 6 AUGUST 2020**