

HOW TO ACCESS PC VIA VPN FOR KOE STUDENTS

Step 1: Obtain the IP address, username and password of the PC to be accessed from technical staff. And ask for the staff to allow/ enable the PC for remote access.



Step 2: Send an email titled '*VPN and Remote Desktop request*' to ITD Servicedesk (**servicedesk@iium.edu.my**) using your **live.iium.edu.my** email, providing the following details:

- i. Full name
- ii. Matric number
- iii. Purpose for the VPN
- iv. IP address of the remote computer (obtained from step 1)

* Kindly cc the email to your supervisor for reference



Step 3: ITD will email you a slide on the software to download (Forticlient) and how to access it.



Step 4: Start the Forticlient software and after it is connected, search for "remote desktop" in Windows.



Step 5: Ensure that the PC to access is already enabled for remote access. Access the lab PC as required.