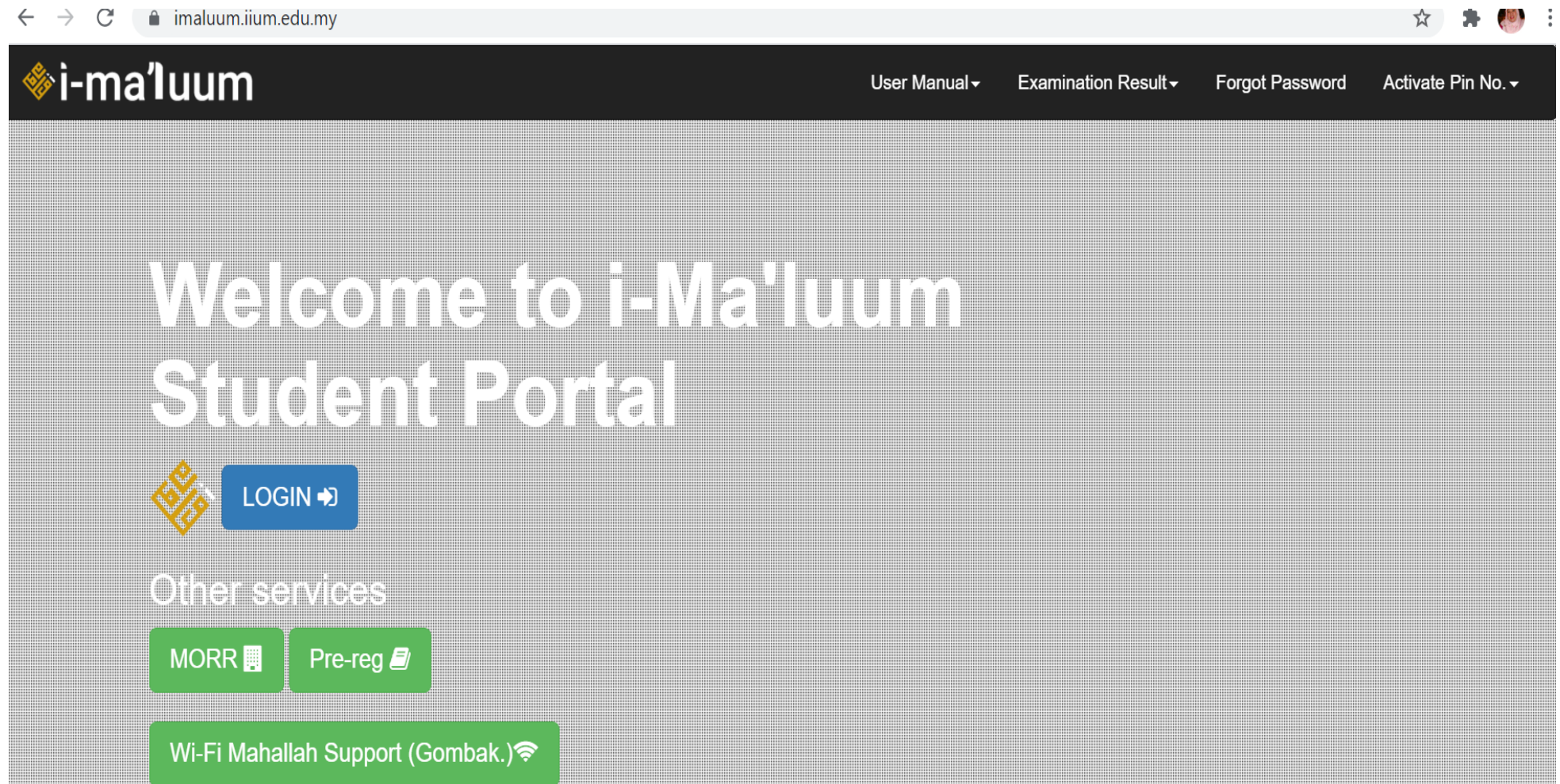


# HOW TO RESET YOUR iMa'luum PASSWORD

# 1) Go to i-Ma'luum Student Portal ([www.imaluum.iium.edu.my](http://www.imaluum.iium.edu.my))



The screenshot shows a web browser window with the address bar displaying [imaluum.iium.edu.my](http://imaluum.iium.edu.my). The website header features the **i-ma'luum** logo on the left and navigation links for [User Manual](#), [Examination Result](#), [Forgot Password](#), and [Activate Pin No.](#) on the right. The main content area has a grey background with the text **Welcome to i-Ma'luum Student Portal** in large white font. Below this is a blue **LOGIN** button with a right-pointing arrow and a small icon of a building. Underneath, the text **Other services** is displayed. There are three green buttons: **MORR** with a mobile phone icon, **Pre-reg** with a document icon, and **Wi-Fi Mahallah Support (Gombak.)** with a Wi-Fi signal icon.

# Welcome to i-Ma'luum Student Portal

[LOGIN ↗](#)

Click to "forgot  
password"

2

## SSO Id Password Reset for Student

### Step 1 of 3 : Verify Credentials

Matric No

IC/Passport No

(eg: 750213145125 with no '-' or spaces)

Registered Mobile

(eg: 0192224234 with no '-' or spaces)

Please register your mobile through Imaluum Portal or [click here](#) to register mobile if you are locked out from Imaluum portal

Next

Reset



Click "here"

# Self Mobile Registration for Students

---

## Step 1/3 : Verify Credentials

Matric No

4. Key in matric number

IC/Passport No

5. Key in IC/passport number

(eg: 750213145125 with no '-' or spaces)

Mobile No to register/update

6. Key in your phone number

(eg: 0192224234 with no '-' or spaces)

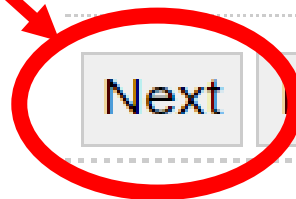
Registered Personal Email

7. Key in your email address

Email registered during enrolment

8. Click "next"



## SSO Id Password Reset for Student

### Step 2 of 3 : Setup New Password

Matric No

9. Key in matric number

New Password

10. Key in your new password

- Minimum number of characters is 8
- Use special characters (^\_@!\*#) to increase strength
- At least 1 capital letter, 1 small letter and 1 number

Re-type New Password

11. Retype your new password

Password Strength (35 or more)

Valid User. Update allowed. Operation will be logged.

Next

Cancel

12. Click "next"



13. You will receive SMS containing **TAC Serial number** and **TAC number**

**SSO Id Password Reset for Student**

**Step 3 of 3 : Fill in TAC Serial and TAC No and Confirm**

Matric No  
212931

TAC Serial No  
HU2178186

TAC No  
473584

processing.... please wait !

**Confirm** Cancel

14. Key in matric number

15. Key in your TAC Serial number

16. Key in TAC number

17. Click "confirm"